

Objectivity Case History

Customer Information

Customer: Netcentric Solutions

Industry: Consultancy and Web-based Software Products
Application Domain: Intranet Management
Status: Reference for Support Service
Platform: Solaris and Windows/NT
Compiler: JAVA
Other Tools: Nothing critical

Background

Jane Garrett (nee Shute) is the CEO of Netcentric Solutions. Netcentric Solutions Ltd. is a software house recognised as industry leaders in Java programming and experts in web development and website management. See their website for some examples of their work (www.netcentric-solutions.com)

Netcentric's Management team are:

Malcolm Ware - Chairman

Jane Garrett - Chief Executive Officer (formerly known as Jane Shute)

Chris Willians - Senior Vice President & Director, Sales & Marketing

Gerard Thompson - Chief Financial Officer

Keith Garrett - Chief Technology Officer

The Netcentric Solutions product is called LYCHEE and bears a strong resemblance to [Ed: Objectivity] AZIZA (recruits during the last twelve months will need to look this up or ask one of the “old-stagers”)

LYCHEE

LYCHEE is a system which allows non-technical information owners to publish on the web simply and easily. Any changes made can take effect immediately with dynamic serving. LYCHEE enables distributed management of all websites. The storage and delivery format is XML. LYCHEE provides one to many simultaneous publishing

Based on the Objectivity database, LYCHEE enables information owners to maintain specific areas of a website with no need for technical knowledge, and for this information to follow the normal document workflow channels before publication, ensuring both quality and timeliness in web documents.

The look and feel for a site is designed into templates, generated by the publishing department or web house.

Content owners directly maintain the website content for which they are responsible. They select the relevant input template, enter the new or updated content and after sign-off the content is immediately updated on all web pages that use it.

The *content* and *presentation templates* taken together comprise the data model from which websites are generated. Combining these elements, it is then possible to define any number of 'views', each of which can cater to a specific and separate requirement. These are then served dynamically to all site visitors.

The Problem

Below, I have copied some emails, cutting out the lengthy core dumps and technical details which were either confidential or irrelevant to this example. What is demonstrated is the confidence that this client had in Objectivity's staff and the good natured relationship which had already been built. Read on.....

██████████

Why Objectivity

Once again we have demonstrated why our clients love us! The answer to successful developments and a good relationship which then leads to equally successful deployments is, as ever, our teamwork. If you need to demonstrate the quality of our Support Services, I know that Netcentric Solutions will be happy to tell your prospects why they are happy with their choice of Objectivity.

Contact Information

Objectivity Rep: John Piper
Customer Contact: Jane Garrett or Keith Garrett,
Netcentric Solutions, Cambridge, UK
Phone:
Fax:
Email: